



Redundancy factsheet

Being made redundant is challenging. But there is support and information available to help you find a new job, understand what benefits you can claim and provide you with useful sources of information and a redundancy Rapid Response Service (RRS). We work in partnership with a number of organisations to help you move into work.

What benefits can I get and how do I claim:

What benefits can I get?

You can get advice online about what benefits, pension or other financial help you may get at: www.gov.uk/benefits-calculators

New Style Jobseekers Allowance (JSA) and New Style Employment and Support Allowance (ESA)

- You may be able to claim contribution based benefits if you have paid enough National Insurance contributions in the last 2 to 3 tax years
- For more information and to claim new Style JSA go online www.gov.uk/how-to-claim-new-style-jsa
- For more information and to claim New Style ESA go online to download a form NSESAF1

Universal Credit is a payment to help with living costs. The initial process is to claim online at www.gov.uk/universal-credit Make a claim for Universal Credit at www.gov.uk

Dual Claims

You can get New Style JSA or ESA on its own or at the same time as Universal Credit (known as a dual claim).

If you get both, your Universal Credit will be reduced pound-for-pound by the amount you get for New Style JSA or ESA.

Some of the benefits of making a dual claim include:

- You will receive Class 1 NI Credit on dual claim (Class 3 on UC only)
- You may be entitled to financial support for dependants but not on New Style only
- You may be entitled to help with housing costs through Universal Credit

Universal Credit Helpline if you cannot use digital services at all – this might be due to disability or your circumstances:

Universal Credit Helpline – 0800 328 5644

Textphone – 0800 328 1344

NGT text relay if you cannot hear or speak on the phone – 18001 then 0800 328 5644

Monday to Friday 8am – 6pm

Rapid Response Service (RRS):

Rapid Response Training: The decision to fund training, in every case, is based on whether it will improve your prospects of finding work.

- Ideally short focused training linked to current or previous job roles may be considered. However, if these job roles no longer exist, training can be considered for other sectors.
- Training must remove a barrier to employment
- Must be linked to vacancies in the local labour market that require these skills
- If you have existing skills that will move you into a job where there are vacancies, further training is less likely to be funded.

How to access funding:

- 13 weeks before redundancy (when under notice)
- Up to 13 weeks after being made redundant
- Undertake an individual Skills Transfer Analysis with Educational Development Trust (EDT) to discuss what options are available to you. During Covid-19 social distancing restrictions this will be undertaken by telephone. Please call the career line on 0191 731 4750 / 0800 100 900 or use [webchat](#)
- Have all the relevant information available when you attend
- Other funding streams may be available

Where can I get advice on redundancy-related issues:

To find out more about your rights go to:

- www.gov.uk/redundant-your-rights
- www.gov.uk/your-rights-if-your-employer-is-insolvent
- www.acas.org.uk

Where can I find help to get another job?

Use the free Find a job service (available 24 hours a day, 7 days a week). Go to www.gov.uk/jobsearch to:

- Create and manage your own account
- Tailor your job search preferences to suit the jobs you are looking for
- Create a profile and upload your CV
- Receive email alerts to new and existing jobs held by the service
- View the jobsearches, job ads and job applications you have done in the past

Other places to look for jobs

- Company websites – many employers don't advertise their vacancies but have a vacancies section on their website where you may be able to apply on-line
- Daily Jobseeker – search online for www.dailyjobseeker.tumblr.com
- Newspapers and trade journals – find out what day your local newspaper advertises jobs
- Word of mouth – speak to your family and friends to ask if they know of any vacancies
- Social media – look on social media sites such as Facebook, Twitter or LinkedIn and like or follow employers you may like to work for

Helpful websites:

There are many websites that advertise jobs, here are some of them:

• www.totaljobs.com	• www.monster.co.uk	• www.fish4.co.uk
• www.indeed.co.uk	• www.jobsite.co.uk	• www.prospects.ac.uk
• www.jobs.co.uk	• www.redgoldfish.co.uk	• www.graduate-jobs.com
• www.prospects.ac.uk		

If you have manufacturing, engineering or scientific skills, you could register with the 'Talent Retention Solution' at www.talentretention.biz

You can also register with recruitment agencies specialising in your field of work. Search online for local ones on The Recruitment Employment Confederation website www.rec.uk.com/about-us/for-jobseekers/choosing-a-recruitment-agency

Apprenticeships

Find out what's on offer at www.gov.uk/apply-apprenticeship

Self-employment:

Starting up your own business does not mean you have to do it alone, help and support is available from jobcentre Plus and Local Authority teams. Guidance is available at www.gov.uk/browse/business or find out what is on offer: www.nationalenterprisenetwork.org

Whilst in receipt of some benefits you may be eligible to claim New Enterprise Allowance from the first day of your claim. Visit the following website for more information and speak to your Work Coach in the Jobcentre. www.gov.uk/moving-from-benefits-to-work/starting-your-own-business

For budgeting and money advice visit:

www.moneyadviceservice.org.uk
www.nationaldebtline.co.uk
www.citizensadvice.org.uk

If you need to talk to someone about coping with redundancy visit:

www.samaritans.org
www.relate.org.uk

Pensions:

To find out what happens about your workplace pension ask you your employer or pension provider.

If you need to know how pensions may be affected by insolvency visit. www.pensionprotectionfund.org.uk

To find out more about your State Pension, including how much you could get and when you can claim it, visit www.gov.uk/check-state-pension

If you are aged 50 or over and have a defined contribution pension, you can have a free, impartial guidance with Pension Wise. Call 0800 138 3944 or visit www.pensionwise.gov.uk

For independent advice on pensions visit, www.pensionadvisoryservice.org.uk